





SPI...

and Sustainable Development

Contents

229

Message from
the President & CEO

230

SPI
Supply Chain

231

About
this Report

231

Report
Methodology

231

Business
Philosophy

232

Scope
of Report

238

Key Sustainability
Good People

- Volunteer Campaign
- Respect for Human Rights
- Safety and Occupational Hygiene

241

Key Sustainability
Good Products

- Corporate Governance
- Anti-corruption Efforts
- Fair Labour Treatment
- Responsibility Towards Consumers
- Environmental, Energy, and Resource Management
- Research and Development for Sustainability

251

Key Sustainability
Good Society

- Communication and Relations for Sustainability
- Education and Learning Activities of School Student
- Religion and Tradition
- Health
- Communities and Social Development

Message from the President & CEO

This sustainability report has been prepared as a tool for communicating to various stakeholders interested in the Company's business operations and performance under **the social responsibility policy, "Good People, Good Products, Good Society"**. The policy represents an integral approach to business in line with **the Sustainable Development Goals (SDGs) of the United Nations, Eco Industrial Park Indicators and Smart City Indicators**. The report reflects on the Company's ability to create value to the organization and stakeholders in a sustainable manner.

In 2020, various countries throughout the world, including Thailand, faced the COVID-19 pandemic crisis. This situation caused a slowdown in several industries. The Company realizes such challenge and has been able to continually adapt and improve efficiency of Company operations under the value **"commitment to achieve through synergy and proper sharing in order to sustainably improve businesses"**. In the past year, the Company carried out various activities to achieve its objectives, as follows.

The core business has been strengthened by making additional investment in profitable businesses which support the growth of business bases in Saha Group and new industries, including investments in personnel development to create next-generation leaders who have business understanding, solutions, and business ethics in parallel during a crisis.

In any event, so as to foster confidence that the Company's operations will not affect society and the environment and enjoy the acceptance of communities under the **Eco Industrial Park goal** of sustainable co-living, the Company **undertook various environmental drives** in several areas, such as water management, use of alternative sources of energy obtained from rooftop solar energy on buildings, factories and floating solar, reducing the emission of greenhouse gases and management of air quality, management of waste remains and scrap materials, including **social responsibility in 6 activities** relating to community and social development, communications and sustainable relation building, education and student learning activities, religion support and tradition preservation, health and various other social activities. These activities adhere to good governance principles.

With the cooperation of executive officers and all levels of employees in the operation of businesses incorporating economic, social and environmental dimensions, the Company strives towards the development of a sustainable organization. As a consequence, the Company was selected for listing as a Thailand Sustainability Investment for 2020, for the second consecutive year. In addition, the Company was rated "Excellent" with regard to good governance, and was awarded the full 100 score for AGM Checklist for the 12th year. The Company was also selected for listing in the ESG100 for 2020, which reflected the governance of the organization.

On behalf of Saha Pathana Inter-Holding Public Company Limited, I would like to thank all stakeholders for their cooperation and support, which have enabled the Company to continue as a sustainable business. I have great confidence that the executives and all levels of employees will remain committed to driving the business forward with regard to benefits to the environment, society and economy with true determination.



(Mr. Vichai Kulsomphob)
President & CEO

SPI Supply Chain

Headquarter | **Registered Capital in SET** | **Company established date**
Bangkok | **582,923,188 baht** | **5 April 1972**

Investment



Investment

in Consumer Products Businesses

Saha Pathanapibul Public Company Limited
 Lion Corporation (Thailand) Limited
 Thai Wacoal Public Company Limited
 Thanulux Public Company Limited
 I.C.C. International Public Company Limited
 S & J International Enterprises Public Company Limited
 Better Way (Thailand) Company Limited
 etc.



Investment

in Food and Beverage Businesses

Thai President Foods Public Company Limited
 President Bakery Public Company Limited
 Kenmin Foods Company Limited
 Kewpie Thailand Company Limited
 American Food Company Limited
 etc.



Investment

in Other Businesses

J-Park Sriracha Nihon Mura
 Thai Secom Security Company Limited
 Saha Lawson Company Limited
 Tsuruha (Thailand) Company Limited
 Saha Komehyo Company Limited
 DONKI (Thailand) Company Limited
 XET Company Limited
 Saha Advanced Network Company Limited
 etc.

**Industrial Park /
Estate development**

Sells and services
Land / Buildings



Water



Electricity



Environmental
Landscape



Security



About this Report

Saha Pathana Inter-Holding Public Company Limited attaches importance and is committed to disclosing information on sustainable development to all stakeholders on an equal, accurate and transparent basis. This disclosure is carried out continually and incorporates economic social and environmental operations in the period of 1st January – 31st December 2020.

Report Methodology

SPI... and sustainable development in 2020, the Company adheres to social responsibility principles by selecting key issues related to sustainability pursuant to materiality assessment. Disclosure of information is consistent with the **Global Reporting Initiative: GRI Standard in Core Option**, and **Eco Industrial Park Index**. Studies have been undertaken to upgrade business management by integrating good governance with the drive towards business sustainability in accordance with the **Corporate Sustainability Guide for Listed Companies**. There is also a preliminary comparison of the operations with the **United Nations Sustainable Development Goals (SDGs)**.

Business Philosophy





Policy

Good People • Good Products • Good Society



Good People

We serve with swiftness, politeness, honesty, transparency, and equality.



Good Products

Our products are of good quality, sufficient in number and developed per established goals.

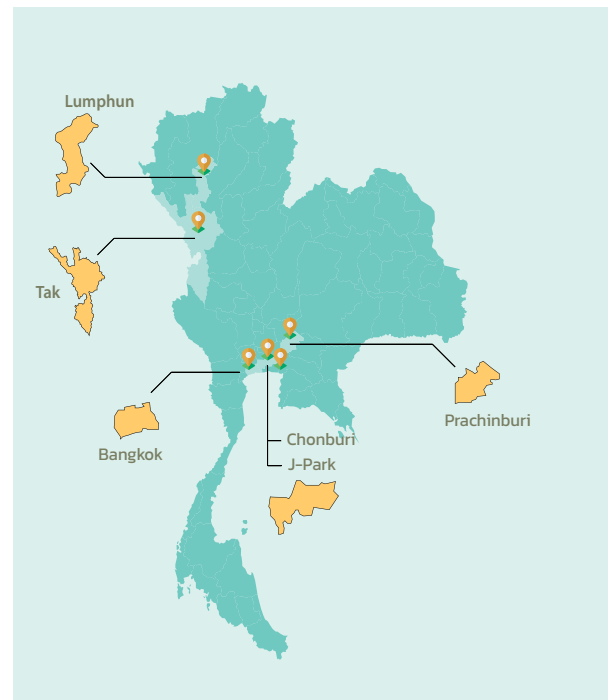


Good Society

We provide good occupational health, safety, and environment for our employees as well as the surrounding communities.

Scope of Report

SPI... sustainable development in 2020 has been published to report the Company's performance relating to sustainable management and connectivity to economic, social and environmental issues undertaken under the sustainable development plan which implements the policy "Good People, Good Products, Good Society". There is an emphasis on operations in line with the vision, mission, target and organization values by complying with good governance principles. Consideration has been given to business relevance, availability of data and impact on Company operations under **the core businesses investments in consumer goods, investments in food and beverages, development of industrial parks and other investments**. This is in line with **the Sustainable Development Goals (SDGs) and Eco Industrial Park Index**, which focuses on 3 dimensions, namely economy, society and the environment.



Key Sustainability Issues and Stakeholders



▲ Shareholders

- A reasonable return on investment
- Good Corporate Governance
- Business growth potential
- Social and environment responsibility

▲ Competitors

- Doing business under rules of fair Competitive
- Do not damage the reputation of competitors

▲ Communities

- Create occupations and income
- Social and environment caring
- Encourage community activities
- Develop children and future youth
- Reduce the impact of operations

▲ Customers

- Customers' satisfaction
- Business operation with
- Respond to customer needs environmentally friends

▲ Creditors

- Equality and fairly
- Financial statements firmly and good debt repayment
- Financial statements disclosure correctly and timely

▲ Environmental

- Management for good environment
- Create communication between company and related persons
- Create information / News / events of the company disclosure channels

▲ Business partners

- Business operation with fairness and transparency
- Consultant and knowledge sharing
- Added Value and sustainability cooperation

▲ Employee/ Management

- Reasonable remuneration and welfare
- Stability and progress
- Good quality of life
- Knowledge and skills development

▲ State Sector

- Encourage the cooperation between the Company and state sector
- Follow the laws and regulation of state sector



Stakeholders

Good relationship with stakeholders is an important factor to create business value. The Company places great emphasis on continuous engagement with stakeholders for the expectations acknowledgement of the the company's stakeholders. The company has identified the stakeholders of the company by analyzing their relevance with assessing the impact and influence that arise between each other. It was found that the Company's stakeholders consist of 9 groups, shareholders, customer, business partners, employee/management, communities, environment, competitors, creditors, and state sector. The engagement guidelines for all stakeholders as shown in the table;

Stakeholder Engagement

Frequency	Engagement Approach	Shareholders	Customers	Trade Partners/ Contractors/ Suppliers	Employee/ Management	Communities/ and Societies	Environment	Competitors	Creditors	State Sector
Annually	Annual general Shareholders meeting	●								
	Giving the rights of shareholders to propose agenda and/ or to Nominate candidates to be elected as Directors at the General Meeting of Shareholders	●								
	Annual reporting	●	●	●	●	●	●	●	●	●
	Analyst / Investors meeting with Saha Group	●								
	Pay respect Braham (Saha Group Industrial Parks)	●	●	●	●	●	●	●	●	●
	CEO Update				●					
	Customer satisfaction evaluation		●							
	Employees evaluation				●					
Quarterly	Welfare committee meeting				●					
	Corporate performance announcement through SET website and Company website	●	●	●	●	●		●	●	●
Monthly	Environment assessment announcement		●				●			
	CEO Talk				●					
Always Accessible	Community Activities		●			●	●			●
	Suggestions through the channel to receive complaints	●	●	●	●	●	●	●	●	●
	Annual report/ SD report	●	●	●	●	●	●	●	●	●
	Company Visit	●	●	●	●	●	●		●	●
	Communication channels Property Marketing Manager Administrative Officer (Community Relations)		●			●	●			●
	E-mail : ir@spi.co.th	●	●	●	●	●	●	●	●	●

Procedures for Assessment of Key Sustainability Issues

The Company has identified key sustainability issues after studying trends and directions of changes in global situation, **Sustainable Development Goals (SDGs)** and **Eco Industrial Park Index**, demands, expectations and impact on stakeholders, organisation risk management, vision and report on key sustainability issues relevant to the organisation and stakeholders. In any event, the Company adheres to **Global Reporting Initiative Standards (GRI Standard)**.

Sustainable Development Goals : SDGs

All 17 goals reflect 3 sustainability dimensions, namely **society, economy and environment**, along with 2 other dimensions, namely **peace and institution and development partnership**. These 5 dimensions are interwoven. The United Nations has divided 17 goals into 5 groups (5 Ps), consisting of **People** (society), **Prosperity** (economy), **Planet** (environment), **Peace** (peace and institution) and **Partnership** (development partnership), which are consistent with the Eco Industrial Park Index.



Eco Industrial Park

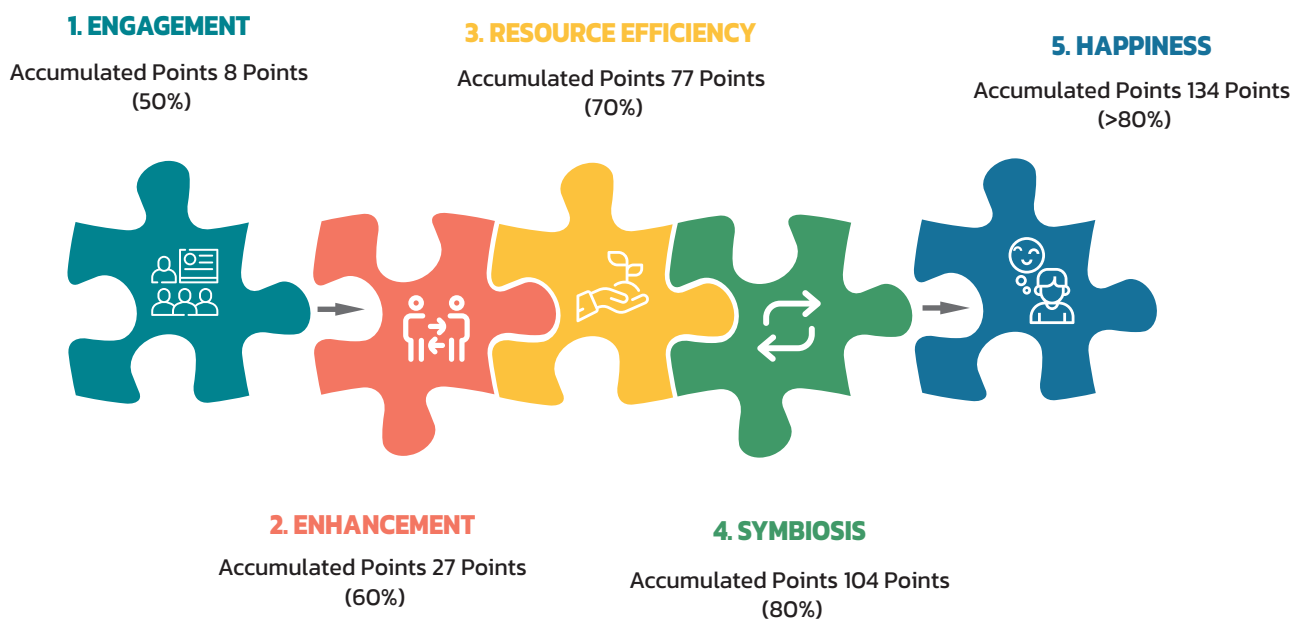
At present, the development of an eco industrial park in Thailand has gained wide interest as a mechanism for increasing economic value. Lessons learnt from the past have taught the industrial sector to appreciate and attach importance to operations which has the least impact on the environment and society, or that has no impact on the environment and society. The aim is to minimize the impact of the industrial sector on the environment. This includes dimensions on industrial, environmental and community development under **the measures to prevent pollution at its source. Pollutants are treated during the manufacturing process.** This measure creates job in parallel with the improvement of environmental quality whilst stressing **the engagement of all stakeholders in the enhancement** of eco industrial park as regards the environment and safety. **Resources are used efficiently** on the basis of **symbiosis** by development and design of a new industrial system similar to the natural ecosystem to achieve **happiness alongside industry**. There would be a balance between the economy, society and the environment, with sustainable coexistence as an important factor. The abundance of natural resources and energy for future generations should be preserved. In short, efficiency is increased whereas impact on the environment and emission of waste from the manufacturing process is minimized. Costs are lowered while profits increased, as well as business competitiveness. Moreover, there are cooperation with communities in the raising of living standards and local economies to achieve better living and sustainable growth alongside the industrial plants.



Eco Industrial Park Index

The Department of Industrial Works, Ministry of Industry determines **attributes of eco-industrial town** of Thailand are cover in **5 dimensions**, namely **physical, economic, environmental, social, and managerial** with **20 interrelated**. The Company implement to develop eco-industrial town in 2 areas, Saha Group Industrial Park – Si Racha and Saha Group Industrial Park – Kabinburi which are comply with the United Nation Sustainable Development Goals base on framework of **dimensions of economy, social and environment** which aim to **17 sustainability development goals** in order to connect as a network that is compatability, balance, symbiosis for all part of social to create happiness social, reduced inequalities, end poverty, promote a green economy gathered environmentally friendly productions and consumption.

Eco-Industrial Park Indicator



Step in the Assessment of Key Sustainability Issues

Step 1 : Identifying the Key Issues

The Company considered key business issues in 2020 by taking into account domestic factors, namely reviews of key issues identified after a SWOT analysis of the organisation, corporate risk profile and external factors, namely the Eco Industrial Park Indicator, Thailand Sustainability Investment Index (THSI), United Nations Sustainable Development Goals (SDGs) and global mega trends.

Step 2 : Prioritizing Issues

The Company prioritized sustainability issues for 2020 after taking into consideration the changing business context regarding each key issue identified through the analysis in step 1. The key issues concerning the organisation and stakeholders represented in 2 dimensions obtaining a score between 1-5 were:

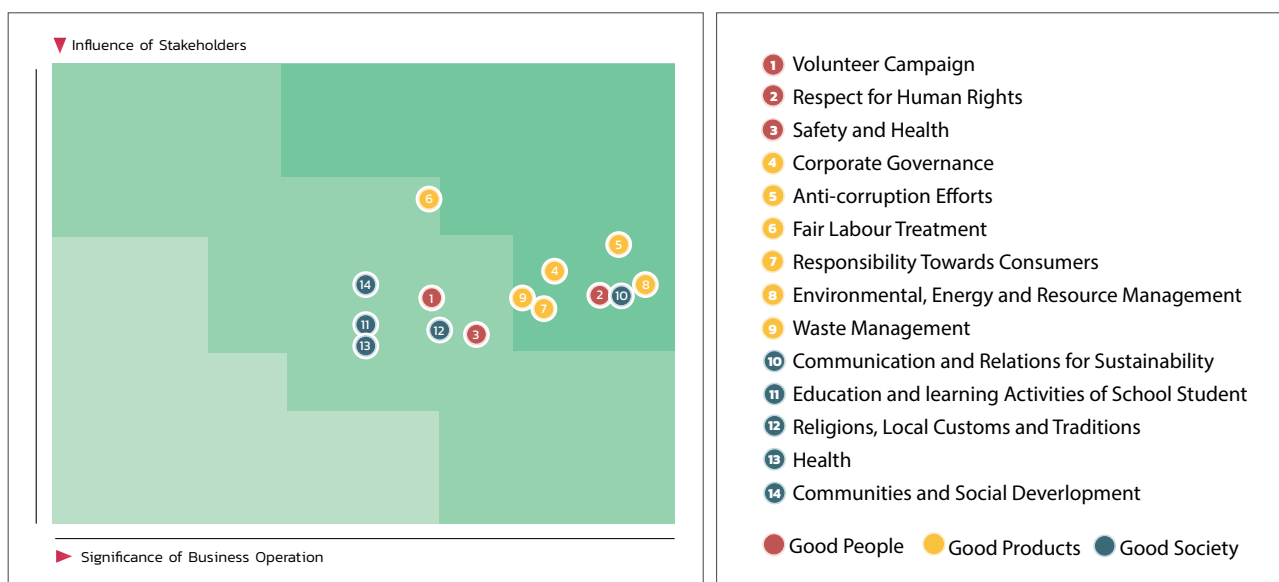
1. Impact on the economy, society and environment, including good governance and notable opportunities for the Company's business operations.
2. Issues of interest for stakeholders and the level of influence on decisions taken by the relevant stakeholders.

Step 3 : Review of Key Issues

The Company reviews the comprehensiveness of key issues. In this regard, the Corporate Governance Working Group submits to the Corporate Governance and Risk Management Committee for approval of key sustainability issues under the scope of internal and external impacts of the Company.

The Assessment of Key Sustainability Issues Result 2020

Upon an assessment of key issues in 2020, it was found that there were contextual changes in both internal and external factors which affected stakeholder expectations. Nonetheless, the majority of expectations of stakeholders remained the same, being the expectation that the Company could continue to create value. In any event, the sustainability issues approved by Corporate Governance and Risk Management Committee Meeting No. 2 (Board # 6), on 4 March 2021 could be divided into 3 chapters covering 14 issues. After analysis, the Company determined strategies in response to those issues by grouping the issues into the following 3 groups according to the social responsibility policy of “Good People, Good Products, Good Society”.





Good People

Sustainable Development Goals (SDGs)



Enhancing and Developing Personnel into Good People

“Good People” wherever they are, will advance an organization. Such was the philosophy of Dr. Thiam Chokwatana relating to personnel resources. Thus, the Company attaches importance to the recruitment and selection of good people to become a part of the Company. There is focus on the promotion, support and development of personnel to become good people in parallel with the development of knowledge, skills and competencies. This involves the development **of good and competent people who are devoted to the organization**. Employees are encouraged to create value for society in various areas which would be an important driving force for sustainable development and provide a competitive edge in the age of innovation driven economy and cross border competition. This is consistent with the sustainable development goals of the United Nations and eco industrial park index which aims to create jobs, create income, and eliminate poverty, good living and happiness.

- **Recording Good Deeds of Employees Campaign**

Following the employee good deeds recording project on various areas, such as sharing and making religious merits, in 2020, employees cooperated in creating value to society by performing good deeds towards others. This involved giving and sharing via various agencies, such as schools, hospitals, orphanages and shelters. Also, due to the outbreak of COVID-19, employees acquired information from various sources on the lack of personal protection equipment (PPE), especially face masks and protective clothing. In this regard, executive officers and employees jointly donated monies for the purchase of face masks and **granted such sums to 5 hospitals at the border in Mae Sot District, Tak Province, namely**

Tha Song Yang Hospital, Mae Ramard Hospital, Phob Phra Hospital, Oom Phang Hospital and Mae Sot Hospital which were situated in the same area as Saha Group Industrial Park Mae Sot, Tak Province.



- **Basic Life Support Training : BLS and Automated External Defibrillator : AED Practice**

The Company continues to attach importance to the prevention and assistance of victims of sudden cardiac failure and regularly provided **training on basic life support (BLS) and the use of automated external defibrillator (AED)** every year. In 2020, 19 more persons were trained, adding to a total of 78 trained persons, or 53.42% of all employees.



AED Training

Year	Number of participants	Percentage
2018	45	31.91
2019	59	42.45
2020	78	53.42

Respect of Human Rights

The Company appreciates the fundamental rights and liberties of a person. Business operations are undertaken responsibly without restriction to freedom and differences in opinions, sex, race, religion, civil rights and political rights. The Company respects the human rights of all stakeholders by adhering to labour laws, humanitarian principles and quality. This includes trading partners of the Company. In order to provide a guideline for human rights activities and uniform treatment of employees, the Company has prescribed policies and guidelines in the Business Ethics Code under the heading on **non-violation of human rights**, as follows:

There shall be no activities or support of activities which violate human rights.



Employees are provided with the knowledge and understanding of human rights which are applied to their work operations.



There are no limitations to independence or differences in ideology, gender, race, religion, politics or other matters. The expression of opinions which could cause conflicts will be avoided.



Channels shall be provided for Employees who believe that their personal rights have been violated or that they have been treated unfairly to file a complaint with the Company. Such complaints shall be given attention and processed in a fair manner.



Human Rights and Treatment of Employees

Case

The Company has recorded no Human Rights Violation

Promotion of Hiring Persons with Disabilities

The Company complies with human rights principles by having regard to equality of persons in society and not discriminating persons in all areas. The Company continually promotes work of persons with disabilities pursuant to section 35 of the Promotion and Development of Persons with Disabilities Act until the present. In 2020, the Company assisted persons with disabilities through the **“Work for Increased Incomes for Army Personnel Discharged with Disabilities and Families”** under the supervision of the Royal Thai Army. Sponsorship was provided for retail shops for the family of personnel having disabilities at Chana District, Narathiwat Province. This provided an opportunity to engage in work and increase the income of disabled persons, as well as the caretakers thereof, to enable self-sustenance and therefore a better quality of life, honor and dignity equal to other persons. This also provided motivation, social work, connected society to the happiness of disabled persons and their families to grow sustainably.



Safety and Occupational Hygiene

• Prevention of the Spread of Coronavirus (COVID-19)



Due to the COVID-19 outbreak situation, the Company has implemented measures for the prevention of COVID-19 spread including the support of social distancing measures recommended by the government, such as by applying flexible working hours, work from home, face masks requirements at all times, regular timeline records, provision of alcohol hand wash gels, social distancing seating, regular cleaning of surfaces and work areas, taking temperatures of employees and visitors prior to entry to the office and requiring all visitors to complete questionnaires prior to entering the office area.

• Campaign for Promotion and Building of Awareness Relating to Storage of Chemicals in Factory Areas

It is found that various operators (factories) in Saha Group Industrial Park Si Racha are currently undertaking a variety of businesses and may find it necessary to bring chemicals and hazardous substances into the factories as raw materials or use in the manufacturing process. Therefore, it is necessary to prescribe proper storage procedures in accordance with the properties of such chemicals and hazardous substances in order to prevent harm, as well as impact on the workers and the environment.

In 2020, the Environmental Working Group reviewed issues having a significant impact on the environment and found that certain factories in the Saha Group Industrial Park Si Racha leaked chemicals. Therefore, in order to foster the conscience of factories and operators in the area on proper storage of chemicals and hazardous substances in accordance with the laws as well as the prevention of chemical leakage, the Company and operators in the area have collaborated in the implementation of proactive measures. In this regard, the Company launched the “Campaign for Promotion and Building of Awareness Relating to Storage of Chemicals in Factory Areas”.

A total of 47 factories in the Saha Group Industrial Park - Si Racha participated in this campaign. In addition to the aforesaid proactive measure, the Company remains committed to **tackling emergency situations caused by chemical leakage by organising emergency and fire drills for chemical leakage events** in all 4 Saha Group Industrial Parks. These drills ensured understanding and the ability to face these emergency situations in the most expeditious and safest manner.





Good Products

Sustainable Development Goals (SDGs)



Good Governance

The Board of Directors and Executives attaches a great deal of importance to our adherence to good corporate governance principles compliance with the Company's mission are provided the Company has gotten **good governance, human resources development of knowledge, moral, ethic and social and environment responsibility** under management and good corporate governance responsibilities. The Board of Directors has appointed 3 subcommittees, consists of Audit Committee, Remuneration and Nomination Committee, Good Governance and Risk Management Committee for screen various aspect of works according to assigned scope of each subcommittee and provide a report on the performance of duties to the Board of Directors Meeting for regularly acknowledgement. The Qualification of Subcommittees are complied with the law and regulations. The Company has determined qualification, period term, responsibilities, Subcommittee reporting and performance evaluation.

The Company has prepared and disseminated good governance principles for good business operation principle of Directors, Executive and all employees to hold and practice. The Company aim to stakeholders equality and fairly, consider and respect to all stakeholders including cultivating a consciousness to be honest and responsible. The Board of Directors and Executive should be a leader in ethics and representative of performing duties with integrity, fairness, transparency and accountability.

Anti-Corruption

The Company adheres to good governance principles, fairly, honestly, transparency, in securing the confidence of investors and all stakeholders, as well as enhance competitiveness and promote sustainable growth. The Board of Directors and Executives recognize the importance of corporate governance and anti-corruption. Therefore, anti-corruption policy, roles, duties, responsibilities, practices and measures have been established. It has been announced throughout the organization and clearly stated in written to show our commitment to anti-corruption in accordance with the anti-corruption policy and encourage treatment of all stakeholders in the Company's business operations on the basis of fairness and equality as well as complaints and whistleblowing measures, continuous monitoring and investigation.





The Company's certification in the Thailand's Private Sector Collective Action Coalition Against Corruption (CAC) has been extended. As a consequence, the Company is able to develop and improve operations to achieve transparency and upgrade governance standards, which also serve as an affirmation of the Company's intent to combat all forms of corruption. In this regard, the Company has regularly participated in anti-corruption day events. In 2020, the Company did not receive any complaints on its operations and did not find any incidents of corruption.

The Channels of Complaint, Practices are as follows;



Direct verbal complaints or complaints in writing.

- Internal Audit Manager
- Human Resources Manager
- Company Secretary
- Accounting Manager



PO Box:
3, Sathupradit Post Office, Bangkok 10124



E-mail Address: cac@spi.co.th



Tel. 662-293-0030



Feedback Box

Moreover, the Company continually provides training on knowledge and conscience for members of the organization through internal communication means, such as the Company's website, video recordings, information posters and assessments of knowledge and understanding relating to good governance and combatting corruption. In the past, whilst the assessment pass mark is 80 percent, all 100 percent passed this assessment.

Employees Evaluated

100%



Employees have passed Corporate Governance (CG) and Thai Private Sector Collective Action Against Corruption (CAC) evaluation.

Complaints in 2020

0 complaint

A whistleblower channel has been made available, but there were no submissions at all in 2020.

inform them of our Gift Policy, in which our management and employees are prohibited from receiving new year's gifts.

The Company has communicated its "No Gift Policy" to all employees, which was done through the Company website as well as "letters of cooperation to refrain from presenting gifts to executive officers and employees of the Company" sent to those related to the business. These undertakings were carried out to avoid and prevent causes which could lead to acts that would be contrary to anti-corruption policies and to promote treatment to all stakeholders on the basis of fairness and equality.

Send notification letters requesting the cooperation, to inform on important information regarding employees misconduct and inappropriate behavior towards partner companies.



CAC Online Training



- Road to Join CAC
- Road to Certify CAC
- Open House CAC Checklist 4.0

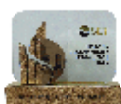


Online Anti-Corruption Day 2020

Under the concept "Power of Data"

September 15, 2020

Good Governance Achievement Awards



An "Excellent" overall rating under the Corporate Governance Report of Thai Listed Company 2020 compiled by the Thai Institute of Directors (IOD).

The Company has been listed in the Thailand Sustainability Investment (THSI) by the Stock Exchange of Thailand.



The Company was awarded the full 100 score for shareholders annual general meeting of 2020 (AGM Checklist) by the Thai Investors Association.



The Company has been selected as 1 of 100 listed companies that have been exemplary with respect to the environment, society and governance.



The Company is accredited by the Governing Committee as member of the Thailand's Private Sector Collective Action Coalition against Corruption.



Fair Labour Treatment

The Company has a personnel policy which attaches importance to all levels of personnel on a fair and equitable basis and with a view to achieving its key business goals on a sustainable basis. That is, key personnel are retained in the Company under a strategic management which is capable of creating a competitive edge in the Company's business operations and supporting various changes occurring in the present and in the future. In all events, the Company encourages and supports the development of knowledge, abilities and skills to increase expertise, as well as develop attitudes and manners which would promote the Company's growth and sustainable advancement. The Company also



provides appropriate welfare and benefits for employees so as to provide employees motivation and appreciation of work, e.g. medical expenses, provident fund, and annual health checks. The Company also provides care for safety and occupational hygiene by providing a creative working environment. Labour treatment is in accordance with Thai Labour Standards. Moreover, the Company has held elections for a Welfare Committee to deliberate on ways for resolving any problems arising between the employer and employees, **including giving employees the opportunity to have roles and participate in expressing opinions to create a work-life balance.** Employees are able to express their opinions or suggestions via various channels, which would then be considered for appropriate improvements to the working system.

Responsibility Towards Consumers

The Company appreciates that satisfaction and confidence of customers is a significant key to sustainable success of the Company. Therefore, the Company has undertaken **an assessment of customer satisfaction every year** through various activities to foster customer confidence, as follows:

The Company provide communication channels to serve any information, express opinions and complaints :

Property Marketing Manager
Email : amphol@spi.co.th

Administrative Officer (Community Relations)
Email : chalita@spi.co.th

Tel : 038-480-444
Website : www.spi.co.th



The Company shall manufacture and distribute products and services that are environmentally friendly and safe for consumers.



The Company's businesses shall be operated with commitment to developing goods and services, introducing innovations, and adding value to goods and services in order to continuously meet customer demand, along with the disclosure of critical information needed for decision-making without concealment or distortion of facts.



The Company shall never demand, receive, or consent to the direct or indirect receipt of any property or other dishonest benefit from a customer.



The Company shall adhere to trade agreements. Whenever adherence is not possible, customers shall promptly be notified in order to jointly find a remedial measure and to prevent losses.



The Company's businesses shall be operated in an honest, earnest, and just manner. No action shall be taken to violate customers' rights. Moreover, consumer data shall be treated with confidentiality and shall not be wrongfully exploited for personal gain or the benefit of a related person.



The Company shall provide communication channels by which customers are able to file complaints to the Company. Complaints shall be processed with care and dealt with fairly.



- **Smart City**

“Smart City” means a city which employs the use of modern and intelligent technology and innovation to enhance efficiency in providing services and administration of a city with lower costs and targeted use of city resources and population. There is a focus on good design and participation of business and public sectors in the development of cities under the concept of development of a hospitable city, and a modern city for the people to have a good quality and sustainable happy life. Criteria has been set



for the components of development plan, comprising of 5 principal components, namely the prescription of area and target, development of infrastructure, safety information system, 7 areas of smart city services (smart environment, smart economy, smart employee, smart public administration, smart living, smart travel and transport and smart citizens, administration and public participation.

Saha Group Industrial Park - Si Racha, Chonburi Province is a target province for developing an intelligent city by the Smart City Office, Thailand. At present, **Saha Group Industrial Park - is in the process of submission to become an smart city to the Executive Committee of the Smart City Office, Thailand** under the project SAHA GROUP SMART CITY Under this project, there will be developments of smart city services, activities or projects in line with the type and characteristics of smart city development in various areas, such as monitoring of air quality, monitoring of water quality, development of sales reporting system through Line Application, inventory management system, including development of personnel technological capabilities to support the industrial sector. In the improvement of smart city potential for the future, the Company collaborated with joint venture companies in laying down a fibre optics network to support **5G technology**, which not only meets the demands of mobile telephone users, but also **meets the demand of the industrial sector**.

- **Measures to Prevent the Spread of COVID-19**

In response to the COVID-19 outbreak, in order to promote the health of operators in all 4 Saha Group Industrial Park and J-Park Nihon Mura Si Racha and the vicinity of J-Park Nihon Mura Si Racha, the Company has implemented several measures to prevent the spread of COVID-19, such as the care of Company employees including dissemination of various information to seek the cooperation of operators in complying with state measures and to provide alcohol gels to state agencies. Apart from such actions, the Company also took additional measures to prevent the spread on a wide scale by refraining certain activities in central areas, such as recreational areas, exercise areas and airport areas.



Environment, Energy and Resource Management

Water Management

Water source resources is a fundamental resource for the development of the country and is essential for the sustenance of life. Due to the expansion of agriculture, industry, tourism and services, as well as population growth and uncertainties surrounding climate change, there is a trend for water resource problems to exacerbate. In any event, the Company implements an integrated. Water management system This is an efficient water management process which governs procurement and development and use for various purposes, conservation and restoration of water sources as well as the resolving of problems pertaining to water resources in regard to both quantity and quality.

Green Zone in Saha Group Industrial Parks

Saha Group Industrial Park in Lamphun
369 rais

Saha Group Industrial Park in Kabinburi
188 rais



Use of wastewater data 2018 - 2020 of Saha Group Industrial Parks

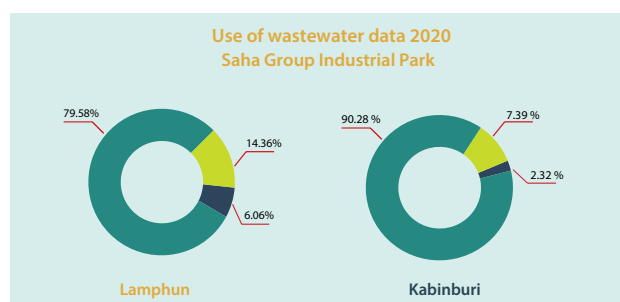
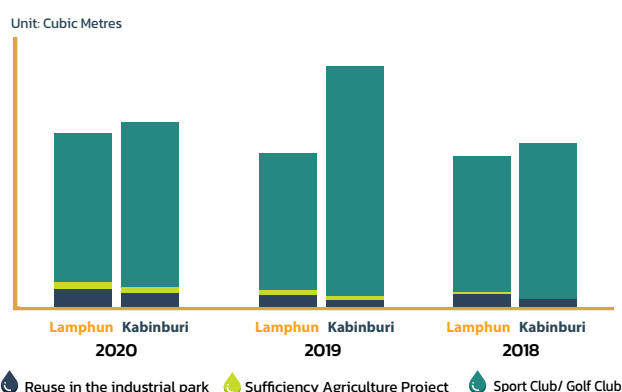
Area	2020		2019		2018	
	Lamphun	Kabinburi	Lamphun	Kabinburi	Lamphun	Kabinburi
Reuse in the industrial park	183,285	103,091	113,822	63,333	137,005	85,675
Sufficiency Agriculture Project	77,409	32,400	44,418	32,400	12,096	-
Sport Club * / **	1,015,950	1,259,023	968,686	1,645,521	962,441	1,105,037
Total	1,276,644	1,394,514	1,126,926	1,741,254	1,111,542	1,190,712

* Haripunchai Golf Club, Lamphun

** Kabin Buri Sport Club, Kabinburi

Unit: Cubic Metres

Use of wastewater data 2018 - 2020



The Company has an integrated water management system which employs the 3 Rs strategy. This approach minimizes the use of water at source. As a consequence, the Company has been able to reduce wastewater from various activities. In addition, there is control, monitoring, inspection of wastewater treatment system and the quality of treated water. These undertakings ensure confidence that water quality after treatment meets the required standards. wastewater treated from the central wastewater treatment facility of Saha Group Industrial Parks in Kabinburi and Lamphun are used for watering trees in the green area in order to reduce the emission of wastewater to reduce the emission of wastewater to public water sources (Reduce).

- **Installation of Sludge System through the Use of Polymers and Sludge Removal System in the Central Wastewater Treatment Facility**

The Company operates the industrial park business and provides public utility services to Companies situated in the Saha Group Industrial Park - Si Racha. Wastewater from factories are collected and treated in an Aerated Lagoon before release in to a public water source. In 2020, the Company was in the process of installing a sludge collection system through the use of polymers. Polymers will assist in the sedimentation of floating solids. Furthermore, there was an installation of a sludge removal system in the central wastewater treatment facility. This system will quickly remove accumulation of sludge in the central wastewater treatment facility by the use of a Dewatering System, Screw Sludge Press type. The amount of sludge accumulation in the wastewater treatment system will be reduced and new daily sludge will be pressed efficiently. Overall, the systems will promote the sustainable removal of sludge form the Saha Group Industrial Park - Si Racha central wastewater treatment facility.



- **Energy Management**

The Company has efficiently managed energy and promoted the use of alternative energy sources in Saha Group Industrial Park - Si Racha. In this regard, the Company has received an accreditation for ISO 50001 energy management standard, which was an integration with ISO 9001 and ISO 14001 currently operated by the Company. These efforts lower energy costs, emission of greenhouse gases and other factors that would affect the environment.

- **Use of Alternative Energy (Solar Rooftop)**

The Company generates electricity from solar power through the installation of solar panels on rooftops of the Company office buildings (Solar Rooftop) within the Saha Group Industrial Park - Si Racha. To date, Solar Rooftop having a capacity of 96.39 kilowatts has been installed. In 2020, the Company has saved electricity bills by 499,644 baht. The use of solar cells enabled savings from electricity bills by 62 percent.



	Solar Rooftop	499,644 Baht
	SCG Electricity	309,613 Baht
	Total of Electricity Fee	809,257 Baht





Moreover, the Company promoted the use of alternative energy sources by operators in the Saha Group Industrial Park - Si Racha through the use of solar energy. In the initial state, **there are 9 operators** that have shown interest and **installed solar rooftops with a total capacity of 8,287.20 kilowatts**. At present, the Company and operators in the Saha Group Industrial Park - Si Racha have **installed solar rooftops and floating solar with a total capacity of 15,271.91 kilowatts**, which have enabled **reduction in carbon dioxide emissions up to 13,788.70 tons per year**.



**Solar Rooftop and Floating Solar Project
Saha Group Industrial Parks - Si Racha**

No.	Location	Capacity (kWdc)	CO ₂ Emissions Reduction
1	SPI office building	96.39	74.70
2	Factory Outlet	229.16	206.00
3	Warehouse 1-5	4,145.80	3,700.00
4	SPI SME building	2,034.56	1,831.00
5	Solar Floating	478.80	430.00
6	Operators	8,287.20	7,547.00
Total		15,271.91	13,788.70

• Carbon Dioxide (CO₂) Emissions and Management of Air Quality

◦ Green Area

The Company manages air quality to avoid impact on the environment and communities. Good air quality must contain pollutants within the standard limits. The Company has a system for continually monitoring air quality within the Saha Group Industrial Parks Si Racha. In addition, there are green zones within all Saha Group Industrial Park which are capable of absorbing and reducing carbon dioxide emissions, being a principal cause for global warming.

Saha Group Industrial Parks	Green Area (Rai)	CO ₂ Emissions Reduction
Si Racha	540	3,023.84
Kabinburi	188	2,710.40
Lamphun	369	18,431.16






◦ **Low Emission Support Scheme**, or LESS, embodies the concept of developing activities to **restore and maintain a balanced eco system and environment**. In order to create awareness for oneself, the organization, agencies and communities by participating in the reduction of greenhouse gas emissions and partake in environmentally friendly activities.

In connection with activities involving the reutilization of used materials from the office under the 3 Rs principle in 2019 till 2020, the Company undertook a total of 3 activities, namely **separating trash activity (plastic bottles)** donation to Wat Chak Daeng, Samut Prakan Province for process of deformation in high quality Nano Fabric for sewing Tri-robe or yellow robe. staples and aluminum ring donation, and **old desk calendar donation** to the Bangkok School for the Blind. In order to obtain the greatest benefits from the scheme, in 2021, the Social Responsibility Working Group conducted a study on measurements of greenhouse gas emissions from the above activities in accordance with procedures and calculation tables under LESS. In the preliminary, the Company will implement activities to reduce greenhouse gas emissions in 2 approaches, namely:



CO₂ Emissions Reduction

 1 Kg CO ₂ Emissions Reduction 0.90 kgCO₂e	 1 Kg CO ₂ Emissions Reduction 3.4 kgCO₂e	 1 Kg CO ₂ Emissions Reduction 0.5 kgCO₂e
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Source : Thailand Greenhouse Gas Management Organization (Public Organization)

1) Reduced use of plastic bottles, and 2) recycling of used plastic bottles and/or upcycling. Further studies will be conducted on the recycling and/or upcycling of plastic bottles.

◦ Biological Diversity or Biodiversity

Biological diversity refers to the diversity of living organisms on earth and the natural phenomena arising from such diversity. Such diversity is a product of the continual evolution of living organisms over billions of years with natural processes as the controlling factor. Over recent times, human has influenced this process. Biological diversity creates a network of lives with human beings a part of this network. Living organisms are interdependent. The ecosystem therefore includes many living organisms (humans included) coexisting as a society and interacting between themselves and interacting with non-living factors in the environment such as air, water and soil. The value of maintaining the ecosystem for survival and overseeing the durability of the ecosystem will confer important benefits, which also extends to recreation and tourism of humans. Within the Saha Group Industrial Parks, efforts have been made to promote and care for the environment in all aspects in order to maintain continued balance of nature and biological diversity.



Wastewater Treatment Center – Saha Group Industrial Park



Research and Development for Sustainability

- **Research and Development for Sustainability**

Saha Group Industrial Park-Lamphun applied waste and residue materials to other use under the 3Rs principle, e.g. use of wastewater sludge, water hyacinth from wastewater treatment facility and tree branches as well as other vegetation. These materials are developed into soil amendment products and used in the Saha Group Industrial Park-Lamphun area to minimize impact on water quality released from the treatment facilities. The costs of transporting sludge for elimination are lowered along with lowering of costs for purchasing organic fertilizers for overseeing the green zone on a regular basis. These activities have been continually undertaken since 2019 through various activities, such as the application of soil amendments obtained from decomposition of sludge by earthworm process, production of soil amendments from water hyacinth from wastewater treatment facility and production of soil amendments from vegetation.





Community and Social Development

Urbanization is a social phenomenon which is accelerating. Urbanization increases opportunities, challenges and affects the vulnerability of residents in sub-urban areas triggering developments in many dimensions, e.g. transport, education and economy. Saha Group Industrial Park appreciates the potential impact of this increased urbanization. Therefore in order to manage this problem as well as to promote the sustainable growth of neighboring communities, development has focused on environmental, social and governance aspects, or ESG. This approach comprises environmental management to achieve efficient management of resources and minimize environmental impact from business operations. This would assist in the fostering of confidence of communities and stakeholders. The Company complies with laws, guidelines and standards on health, safety, hygiene and environment, and the promotion of connection with communities through various activities in 6 areas, namely communities and society, communications and relations for sustainability, education and learning activities of students, religious upkeep and passing tradition, health and socially beneficial activities, as follows:

- **Community Quality of Life**
 - **Distribution of face masks and hydrogen peroxide disinfecting sprayer**

Due to the COVID-19 outbreak and in order to promote the good health of communities in the vicinity of Saha Group, as well as to mitigate the shortage of face masks and COVID-19 outbreak, the Company has distributed face masks for protection and sponsored hydrogen peroxide sprayers to eliminate COVID-19 viruses in communities surrounding Saha Group Industrial Park.



- **Communities were provided with areas for selling community products**



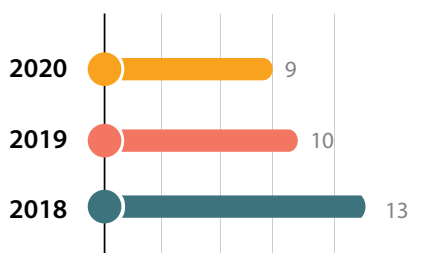


◦ Dr. Thiam Chokwatana Sufficiency Agriculture Project

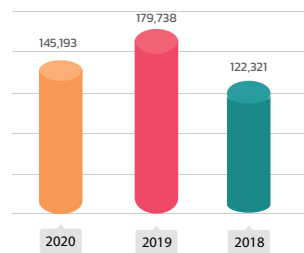
The Company has a policy of not releasing wastewater treated by the central wastewater treatment facility to public water sources. Wastewater that has been treated was therefore applied to new beneficial use. At present, Saha Group Industrial Parks in Lamphun and Kabinburi, launched the **Dr. Thiam Chokwatana Sufficiency Agriculture Project** as a learning center for agriculture. Treated wastewater is used in the project, which adopts the sufficiency economy philosophy as a guide to developing the industry alongside sustainable environmental management and coexistence with communities. **This shows that industrial operations are capable of existing alongside the environment and communities.** Apart from serving as a learning center, Dr. Thiam Chokwatana Sufficiency Agriculture Project, Lamphun Province, also **generates income** for the communities through hiring community members to work in the project. Dr. Thiam Chokwatana Sufficiency Agriculture Project in Prachinburi Province made certain areas in the project available for agricultural activities by the surrounding communities.



Local Worker (Persons)



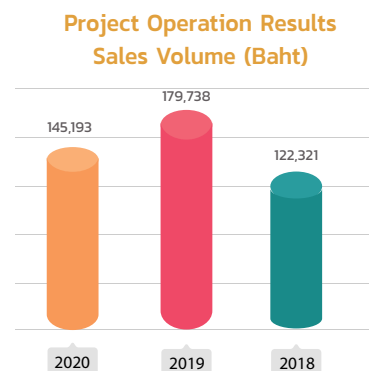
Project Operation Results Sales Volume (Baht)



In 2020, a total of 9 local workers were hired for a total wage of Baht 2,208,000.- and a total of sales of agricultural products in the amount of Baht 145,193.-

At present, Dr. Thiam Chokwatana Sufficiency Agriculture Project has produced a total of **21 agricultural products** that have approved under **Good Agricultural Practices (GAP)**. This shows that the high quality of products in line with the prescribed standards, high productivity, good value for investment and safe production process for agriculturalists and consumers. The project also leads to the most beneficial use of resources, sustainable agriculture and free from environmental pollution.

Agricultural Products have been certificate "Good Agriculture Practices (GAP)" Saha Group Industrial Park - Lumphun



Agricultural Products of Dr. Thiam Chokwatana Project Saha Group Industrial Park - Kabinburi



Rice	Guava	Mahachanok Mango	Coconut
Pepper	Avocado	Nam Dok Mai Mango	Sour tamarind
Sweet Corn	Papaya	Green Mango	Sweet tamarind

As for the Dr. Thiam Chokwatana Sufficiency Economy Project at Kabinburi, Prachinburi Province at present, **there are a total of 12 different agricultural products** and a total sales of Baht 26,514.50 in 2020 and Baht 14,610.50 in 2019.

Communications and Relations for Sustainability



Giving knowledge and understanding on Environment and Hazardous Substances at Ban Rai Nueng School Si Racha District, Chonburi Province



“Saha Group Public Private Collaboration Meeting, Network for Labour Relations, Environment and Safety” in collaboration with Municipality Agencies/Communities/Subsidiaries



Meeting with the public sector to resolve community problems, such as meeting to prevent and mitigate drought problems

Meeting to monitor water quality in Khlong Yang in collaboration with the Tripartite party, Wangdan Sub-District, Kabinburi District, Prachinburi Province



Education and Learning Activities of School Students



Promotion of safety knowledge and understanding at Wat Kao Tabaek School in collaboration with Saha Group, Chonburi Province



Rice growing demonstration to foster sustainable rice farming tradition at the Sufficiency Economy Learning Center at Laem Chabang Municipality, Ban Nong Khla Kao Community, Chonburi Province



Workshop on “Growing and Producing King’s Plants”, Sufficiency Agriculture Project in conjunction with Wat Nong Sew School, Lamphun Province



Religion and Tradition



Joint host in a merit making festival in community temples, Wat Juk Kachor, Wat Benyaram and Wat Prathanporn, Chonburi Province



Merit making festival 2020 Wat Nong Pla Kor, Wat Nam Bor Luang, Wat San Luang, Lamphun Province



Merit making for education at Wat Pak Praek Schook, Kabinburi District, Prachinburi Province.



New rice and rice harvest festival in collaboration with communities and municipalities, Chonburi Province



Loy Krathong Festival “Yi Peng” Lamphun Province



Rice season commencement ceremony at Nonsri Subdistrict, Kabinburi District, Prachinburi Province

Health



Sponsorship of mobile health units in communities in Laem Chabang Municipality- Chao Phraya Surasak Municipality, Chonburi Province



Blood Donation

Other activities and sponsorship of public benefit activities undertaken with communities/government



Saha Group products donations to the communities surrounding Saha Group who got COVID-19 impact



Growing vetiver grass on the banks of Ditch Muang Rong Har, Wang Hai Village, Weang Yong Subdistrict, Lamphun Province



2020 National Tree Day

Participation in a tree planting in Saha Group Industrial Park



Dog housing project and month grants of dog food to the dogs and cats shelter, Si Racha District, Chonburi Province



Sponsorship of Football Competition of the Companies of Saha Group



Good People



Good Products



Good Society



GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 102	General Disclosures	102-14	Statement from senior decision-maker	229
GRI 102	General Disclosures	102-15	Key impacts, risks, and opportunities	235-237
GRI 102	General Disclosures	102-1	Name of the organization	196
GRI 102	General Disclosures	102-2	Activities, brands, products, and services	19 - 29
GRI 102	General Disclosures	102-3	Location of headquarters	196
GRI 102	General Disclosures	102-4	Location of operations	196
GRI 102	General Disclosures	102-5	Ownership and legal form	15
GRI 102	General Disclosures	102-6	Markets served	19 - 29
GRI 102	General Disclosures	102-7	Scale of the organization	41
GRI 102	General Disclosures	102-8	Information on employees and other workers	46
GRI 102	General Disclosures	102-41	Collective bargaining agreements	N/A
GRI 102	General Disclosures	102-9	Supply chain	19 - 29, 229
GRI 102	General Disclosures	102-10	Significant changes to the organization and its supply chain	N/A
GRI 102	General Disclosures	102-11	Precautionary Principle or approach	29 -31
GRI 102	General Disclosures	102-12	External initiatives	251 - 255
GRI 102	General Disclosures	102-13	Membership of associations	80
GRI 102	General Disclosures	102-45	Entities included in the consolidated financial statements	129 - 195
GRI 102	General Disclosures	102-46	Defining report content and topic Boundaries	232
GRI 102	General Disclosures	102-47	List of material topics	233 - 237
GRI 103	Management Approach	103-1	Explanation of the material topic and its Boundary	237
GRI 103	Management Approach	103-2	The management approach and its components	53 - 83
GRI 102	General Disclosures	102-48	Restatements of information	N/A
GRI 102	General Disclosures	102-49	Changes in reporting	N/A
GRI 102	General Disclosures	102-40	List of stakeholder groups	72 - 78, 233
GRI 102	General Disclosures	102-42	Identifying and selecting stakeholders	72 - 78, 233
GRI 102	General Disclosures	102-43	Approach to stakeholder engagement	234
GRI 102	General Disclosures	102-44	Key topics and concerns raised	233 - 237
GRI 102	General Disclosures	102-50	Reporting period	231
GRI 102	General Disclosures	102-51	Date of most recent report	231
GRI 102	General Disclosures	102-52	Reporting cycle	231
GRI 102	General Disclosures	102-53	Contact point for questions regarding the report	262



GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 102	General Disclosures	102-54	Claims of reporting in accordance with the GRI Standards	231
GRI 102	General Disclosures	102-55	GRI content index	256 - 262
GRI 102	General Disclosures	102-56	External assurance	231, 235 - 237
GRI 102	General Disclosures	102-18	Governance structure	37 - 43
GRI 102	General Disclosures	102-19	Delegating authority	83 - 95
GRI 102	General Disclosures	102-20	Executive-level responsibility for economic, environmental, and social topics	229
GRI 102	General Disclosures	102-21	Consulting stakeholders on economic, environmental, and social topics	237
GRI 102	General Disclosures	102-22	Composition of the highest governance body and its committees	37 - 42, 83 - 95
GRI 102	General Disclosures	102-23	Chair of the highest governance body	83 - 95
GRI 102	General Disclosures	102-24	Nominating and selecting the highest governance body	89 - 91
GRI 102	General Disclosures	102-25	Conflicts of interest	108 - 121
GRI 102	General Disclosures	102-26	Role of highest governance body in setting purpose, values, and strategy	83 - 87
GRI 102	General Disclosures	102-27	Collective knowledge of highest governance body	50 - 52
GRI 102	General Disclosures	102-28	Evaluating the highest governance body's performance	70 - 71
GRI 102	General Disclosures	102-29	Identifying and managing economic, environmental, and social impacts	29 - 31
GRI 102	General Disclosures	102-30	Effectiveness of risk management processes	29 - 31
GRI 102	General Disclosures	102-31	Review of economic, environmental, and social topics	237
GRI 102	General Disclosures	102-32	Highest governance body's role in sustainability reporting	229
GRI 102	General Disclosures	102-33	Communicating critical concerns	237
GRI 102	General Disclosures	102-34	Nature and total number of critical concerns	237
GRI 102	General Disclosures	102-35	Remuneration policies	43 - 46
GRI 102	General Disclosures	102-36	Process for determining remuneration	43 - 46
GRI 102	General Disclosures	102-37	Stakeholders' involvement in remuneration	43
GRI 102	General Disclosures	102-38	Annual total compensation ratio	N/A



GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 102	General Disclosures	102-39	Percentage increase in annual total compensation ratio	N/A
GRI 102	General Disclosures	102-16	Values, principles, standards, and norms of behavior	10, 71 – 81
GRI 102	General Disclosures	102-17	Mechanisms for advice and concerns about ethics	71 - 81
GRI 103	Management Approach	103-1	Explanation of the material topic and its Boundary	53 - 71
GRI 103	Management Approach	103-2	The management approach and its components	53 - 71
GRI 103	Management Approach	103-3	Evaluation of the management approach	53 - 71
GRI 201	Economic Performance	201-1	Direct economic value generated and distributed	18
GRI 201	Economic Performance	201-2	Financial implications and other risks and opportunities due to climate change	29 - 30
GRI 201	Economic Performance	201-3	Defined benefit plan obligations and other retirement plans	74 – 76
GRI 201	Economic Performance	201-4	Financial assistance received from government	N/A
GRI 202	Market Presence	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	N/A
GRI 202	Market Presence	202-2	Proportion of senior management hired from the local community	N/A
GRI 203	Indirect Economic Impacts	203-1	Infrastructure investments and services supported	19 - 29
GRI 203	Indirect Economic Impacts	203-2	Significant indirect economic impacts	251 - 253
GRI 204	Procurement Practices	204-1	Proportion of spending on local suppliers	251 - 253
GRI 301	Materials	301-1	Materials used by weight or volume	N/A
GRI 301	Materials	301-2	Recycled input materials used	248 - 250
GRI 302	Energy	302-1	Energy consumption within the organization	247
GRI 302	Energy	302-2	Energy consumption outside of the organization	247
GRI 302	Energy	302-3	Energy intensity	247
GRI 302	Energy	302-4	Reduction of energy consumption	247 -248
GRI 302	Energy	302-5	Reductions in energy requirements of products and services	247 - 248
GRI 303	Water	303-1	Interactions with water as a shared resource	29 - 30, 246
GRI 303	Water	303-2	Management of water discharge-related impacts	29 - 30, 246, 252 - 253

GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 303	Water	303-3	Water withdrawal	246, 252 - 253
GRI 304	Biodiversity	304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	241
GRI 304	Biodiversity	304-2	Significant impacts of activities, products, and services on biodiversity	249
GRI 304	Biodiversity	304-3	Habitats protected or restored	252 - 253
GRI 304	Biodiversity	304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	N/A
GRI 305	Emissions	305-1	Direct (Scope 1) GHG emissions	N/A
GRI 305	Emissions	305-2	Energy indirect (Scope 2) GHG emissions	247
GRI 305	Emissions	305-3	Other indirect (Scope 3) GHG emissions	248 - 249
GRI 305	Emissions	305-4	GHG emissions intensity	247 - 249
GRI 305	Emissions	305-5	Reduction of GHG emission	247 - 249
GRI 305	Emissions	305-6	Emissions of ozone-depleting substances (ODS)	247 - 249
GRI 305	Emissions	305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	N/A
GRI 306	Effluents and Waste	306-1	Water discharge by quality and destination	246
GRI 306	Effluents and Waste	306-2	Waste by type and disposal method	246
GRI 306	Effluents and Waste	306-3	Significant spills	247, 250
GRI 306	Effluents and Waste	306-4	Transport of hazardous waste	30, 240
GRI 306	Effluents and Waste	306-5	Water bodies affected by water discharges and/or runoff	246
GRI 301	Materials	301-3	Reclaimed products and their packaging materials	N/A
GRI 307	Environmental Compliance	307-1	Non-compliance with environmental laws and regulations	N/A
GRI 308	Supplier Environmental Assessment	308-1	New suppliers that were screened using environmental criteria	73 - 74
GRI 308	Supplier Environmental Assessment	308-2	Negative environmental impacts in the supply chain and actions taken	N/A
GRI 103	Management Approach	103-2	The management approach and its components	N/A
GRI 401	Employment	401-1	New employee hires and employee turnover	46



GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 401	Employment	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	74 - 76
GRI 401	Employment	401-3	Parental leave	N/A
GRI 402	Labor/Management Relations	402-1	Minimum notice periods regarding operational changes	N/A
GRI 403	Occupational Health and Safety	403-1	Occupational health and safety management system	74 - 76, 240
GRI 403	Occupational Health and Safety	403-2	Hazard identification, risk assessment, and incident investigation	240
GRI 403	Occupational Health and Safety	403-3	Occupational health services	74 - 76
GRI 403	Occupational Health and Safety	403-4	Worker participation, consultation, and communication on occupational health and safety	74 - 76
GRI 404	Training and Education	404-1	Average hours of training per year per employee	49 -50
GRI 404	Training and Education	404-2	Programs for upgrading employee skills and transition assistance programs	49 - 50
GRI 404	Training and Education	404-3	Percentage of employees receiving regular performance and career development reviews	49 - 50
GRI 405	Diversity and Equal Opportunity	405-1	Diversity of governance bodies and employees	83 - 87, 208 -224
GRI 405	Diversity and Equal Opportunity	405-2	Ratio of basic salary and remuneration of women to men	N/A
GRI 414	Supplier Social Assessment	414-1	New suppliers that were screened using social criteria	N/A
GRI 414	Supplier Social Assessment	414-2	Negative social impacts in the supply chain and actions taken	N/A
GRI 103	Management Approach	103-2	The management approach and its components	N/A
GRI 412	Human Rights Assessment	412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	80 - 81, 239
GRI 412	Human Rights Assessment	412-2	Employee training on human rights policies or procedures	N/A
GRI 406	Non-discrimination	406-1	Incidents of discrimination and corrective actions taken	244

GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 407	Freedom of Association and Collective Bargaining	407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	N/A
GRI 408	Child Labor	408-1	Operations and suppliers at significant risk for incidents of child labor	N/A
GRI 409	Forced or Compulsory Labor	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	N/A
GRI 410	Security Practices	410-1	Security personnel trained in human rights policies or procedures	N/A
GRI 411	Rights of Indigenous Peoples	411-1	Incidents of violations involving rights of indigenous peoples	N/A
GRI 412	Human Rights Assessment	412-1	Operations that have been subject to human rights reviews or impact assessments	N/A
GRI 414	Supplier Social Assessment	414-1	New suppliers that were screened using social criteria	N/A
GRI 414	Supplier Social Assessment	414-2	Negative social impacts in the supply chain and actions taken	N/A
GRI 103	Management Approach	103-2	The management approach and its components	N/A
GRI 413	Local Communities	413-1	Operations with local community engagement, impact assessments, and development programs	235 - 236
GRI 413	Local Communities	413-2	Operations with significant actual and potential negative impacts on local communities	252 - 253
GRI 205	Anti-corruption	205-1	Operations assessed for risks related to corruption	241 -243
GRI 205	Anti-corruption	205-2	Communication and training about anti-corruption policies and procedures	243
GRI 205	Anti-corruption	205-3	Confirmed incidents of corruption and actions taken	242
GRI 415	Public Policy	415-1	Political contributions	
			https://www.spi.co.th/storage/corporate-governance/anti-corruption/20190604-spi-anti-corruption-policy-th.pdf	
GRI 206	Anti-competitive Behavior	206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	80
GRI 419	Socioeconomic Compliance	419-1	Non-compliance with laws and regulations in the social and economic area	N/A



GRI Standard				
GRI Standard Number	GRI Standard Title	Disclosure Number	Disclosure Title	Page
GRI 414	Supplier Social Assessment	414-1	New suppliers that were screened using social criteria	73 -74
GRI 414	Supplier Social Assessment	414-2	Negative social impacts in the supply chain and actions taken	N/A
GRI 103	Management Approach	103-2	The management approach and its components	N/A
GRI 416	Customer Health and Safety	416-1	Assessment of the health and safety impacts of product and service categories	81, 240
GRI 416	Customer Health and Safety	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	N/A
GRI 417	Marketing and Labeling	417-1	Requirements for product and service information and labeling	N/A
GRI 417	Marketing and Labeling	417-2	Incidents of non-compliance concerning product and service information and labeling	N/A
GRI 102	General Disclosures	102-43	Approach to stakeholder engagement	234
GRI 102	General Disclosures	102-44	Key topics and concerns raised	71 - 78
GRI 417	Marketing and Labeling	417-3	Incidents of non-compliance concerning marketing communications	73, 244
GRI 418	Customer Privacy	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	80
GRI 419	Socioeconomic Compliance	419-1	Incidents of non-compliance concerning marketing communications	N/A

For inquiries or suggestions, please contact

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